



WARRANTY ON KWC AND HANSA PRODUCTS

KWC AMERICA extends this Warranty to original purchasers of its KWC and HANSA Brand products effective January 1, 1998. The Warranty is non-transferable.

KWC AMERICA will at its option repair, replace, or refund the original purchase price of any product that is determined to be defective in material or workmanship under conditions of normal and proper installation, usage, and maintenance during the warranty effectiveness periods specified below. All replaced products or parts shall be returned prepaid to KWC AMERICA in Norcross, Georgia.

This warranty does not cover installation, labor or any other incidental charges.

This Warranty does not apply to products that have been altered in any way unless previously authorized in writing by KWC AMERICA.

This Warranty only applies to products purchased through authorized KWC AMERICA dealers and distributors.

Other malfunctions, damage, or conditions that void this warranty include but are not limited those arising from use of products for purposes other than those intended by their design, faulty installation or maintenance, normal wear and tear, use of abrasive cleaning agents, abusive or negligent use of product, use of product in manner inconsistent with product instructions included with the product or on the KWC AMERICA websites (www.kwc.us.com and www.hansa.us.com), and effects of excessive water pressure or corrosion.

WARRANTY EFFECTIVENESS

RESIDENTIAL INSTALLATION

Except as otherwise specified in this paragraph all products installed in a private residence for normal private household use will carry a LIMITED CONSUMER WARRANTY extending to the original purchaser of the product in the location where the product was originally installed. Chateau fireclay sinks carry a ONE YEAR WARRANTY from the original date of purchase. Chrome and SPLENDURE stainless steel products carry a LIMITED CONSUMER WARRANTY on the finish. Powder coated products carry a 5 year warranty on the finish. Faucets with LED lights carry a 5 year warranty on the LED.

COMMERCIAL / MARINE / OUTDOOR INSTALLATION

All products in a marine, commercial, or outdoor installation will be warranted by KWC AMERICA for a ONE (1) YEAR period from the original date of purchase. Products or parts replaced during this period are warranted only for the period remaining in the initial one year warranty.

WARRANTY ON KWC PRODUCTS Cont'd

LIMITATIONS

This warranty is limited solely to the above statements, and this warranty and any warranties implied by state law will apply only for the periods herein specified. KWC AMERICA will not be held liable for any loss, damage or expense, incidental or consequential damages of any kind whether based on warranty, contract or negligence arising in the sale, use or repair of the product. Some states do not allow for the exclusion or limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. Unless otherwise contrary to state law governing the purchase, KWC AMERICA's liability will not exceed the list price for the product claimed to be defective or unsuitable.

To obtain warranty repair parts or replacement, simply write to:

KWC AMERICA
1770 Corporate Drive #580
Norcross, GA 30093

Or contact us via our websites: www.kwc.us.com or www.hansa.us.com